

## APPLICATION FOR EXEMPTION OF SERVICE DEPOSIT

Applicants for residential potable water service who can verify they meet one (1) of the following requirements will not be required to pay a service deposit to Southern Utilities Company (Southern) for potable water service.

Please indicate the exemption being requested and attach copies of the documentation requested:

- \_\_\_\_\_ 1. Applicant has proof of being sixty-five (65) years of age and does not have an outstanding past due account balance with Southern or any other water utility company.
- \_\_\_\_\_ 2. Applicant has been a customer of a similar water utility within the last two (2) years, and:
- a) is not currently delinquent in payment, and
  - b) was not delinquent on any occasion during the last eighteen (18) consecutive months of service, and
  - c) never had service disconnected for non-payment.
- \_\_\_\_\_ 3. Applicant has letter of credit references (three (3) required) from banks or other entities, which includes the names and telephone numbers of those creditors who can be contacted expeditiously by Southern for verification.
- \_\_\_\_\_ 4. Applicant has an account guaranty in writing from a third (3rd) party who is a current customer in good standing with Southern. Such guaranty will:
- a) clearly state the amount of the guaranty and
  - b) include documentation verifying the Guarantor having satisfied Requirement 2, as stated above, as applies to Guarantor's personal water utility account, and
  - c) be voided after Applicant has paid the monthly billing statements for eighteen (18) consecutive months without having service disconnected for non-payment of bills and without having any occasions in which a bill was delinquent.

If Applicant desires to request a service deposit exemption but requires additional time to obtain supporting documentation as required by Southern, the Applicant must remit payment of the service deposit as a prerequisite to the delivery of potable water service and within thirty (30) days thereafter furnish satisfactory documentation. Upon receipt of satisfactory documentation, Southern will promptly refund the amount of the service deposit paid by the Applicant in the form of a billing credit.

The above requirements for a service deposit exemption are consistent with Southern's State approved Water Tariff. If after a service deposit exemption is granted, the Applicant is properly disconnected for non-payment of bills, meter tampering, meter bypassing or any other violation of the rules and regulations as promulgated by the referenced Water Tariff and any regulatory agency governing the provision of potable water service, the Applicant will be required to pay all amounts due and re-establish credit to the satisfaction of Southern prior to restoration of potable water service. If the initial service deposit has been refunded or the account guaranty voided prior to the disconnection of potable water service for the above stated causes, Southern reserves the right to require payment of an additional service deposit to re-establish the credit of the Applicant.

ACCOUNT NO.: \_\_\_\_\_

APPLICANT: \_\_\_\_\_

BILLING ADDRESS: \_\_\_\_\_

\_\_\_\_\_

APPLICANT'S SOCIAL SECURITY NO.: \_\_\_\_\_

SIGNED BY: \_\_\_\_\_  
Applicant

\_\_\_\_\_  
Southern Utilities Company

DATE: \_\_\_\_\_