

# NOTICE OF STAGE CHANGE DROUGHT CONTINGENCY PLAN

SOUTHERN UTILITIES COMPANY (Smith County & Laird Hill Systems)  
is hereby notifying its water customers that  
**STAGE TWO: MANDATORY WATER RATIONING**  
of the approved Drought Contingency Plan has been Implemented.

EFFECTIVE ON: **Tuesday, JULY 26, 2022**

**Stage Two** of the Drought Contingency plan **WILL BE** implemented on July 26, 2022. Due to the expected drought in its service area, Southern Utilities Company (Smith County & Laird Hill Systems) will implement Stage Two of its Drought Contingency Plan. The customer demand on Southern Utilities Company's drinking water system has reached an all time high. This high demand is primarily created by active landscape irrigation systems and outside residential water use has created a situation in Southern Utilities Company's drinking water system.

**STAGE 2** of the Drought Contingency Plan is defined as the **mandatory restriction of residential and recreational water use** including, but not limited to, the outside washing of home windows/siding, driveways, vehicles, boats and trailers without the use of a bucket and/ or cut off valve; unattended sprinkling of landscape shrubs and grass; draining, filling, and refilling of swimming pools or jacuzzi pools.

The use of landscape irrigation systems and outside lawn watering methods will be further restricted to only **one (1) day** per calendar work week. The installation of positive pressure shut-off nozzles on all outside water hoses will be required.

**Please restrict the use of all landscape irrigation systems and all outside lawn watering methods to the following specific assigned days and times, as indicated on the schedule below:**

**(NOTE: Saturdays and Sundays are specifically not included in the schedule below)**

STREET ADDRESS	HOURS TO WATER	DAYS TO WATER
Even Number Street Address	Between 10:00 PM and 6:00 AM	Tuesdays only
Odd Number Street Address	Between 10:00 PM and 6:00 AM	Thursdays only

## **VIOLATIONS**

**First violation** – Customer will be notified by written notice of the violation.

**Second violation** – The utility may install a flow restricting device to limit water use. Customer may be charged up to \$50.00 for installation and removal of the flow restricting device.

**Subsequent violations** – The utility may discontinue service for a period of seven (7) days or until the end of the month, whichever is less. The normal reconnection fee will apply for the restoration of water services.

## **WATER USE THAT IS NOT ESSENTIAL FOR HEALTH, SAFETY AND SANITARY PURPOSES SHOULD BE REDUCED.**

**Stage Two will remain in effect until you are notified otherwise. Please be aware, if the present drought conditions persist, Stage Three or Stage four of the approved Drought Contingency Plan may be implemented.**

Southern Utilities Company has no desire to implement Stage Three or Stage four of its Drought Contingency Plan. Compliance, by all customers, with the **mandatory restrictions** of Stage Two above should allow an adequate supply of water for all customer use. Be assured, Southern Utilities Company's drinking water system strives to maintain adequate capacity, pressure and volume to satisfy all customer demand essential for health, safety and sanitary purposes.

Southern Utilities Company appreciates your assistance in this request. Should you have any questions, please contact Michael R. Farrell, General Manager, at 903.566.3511 for further discussion.