

Payment Options

Payment by Mail

If paying by check or money order through the mail, please include the payment coupon.

Automatic Bank Draft

The worry-free way to pay your water bill. With this service, the amount of your monthly bill is automatically deducted from your bank account and credited to your utility account. There is no set-up fee or charge associated with this method of payment. To set up Automatic Bank Draft, simply download and fill out the Bank Draft Authorization Form located in the Forms Section and drop it off, email it or mail it to our office, along with a voided check.

IVR Telephone Payments

You may pay your bill via a third (3rd) party vendor, no affiliation with Southern Utilities Company, by calling **903.270.3482**. Customers will need to provide their utility account number and have credit or debit card information available before calling.

Payment Drop-off Location

You may pay your bill in person at our business office address. We accept cash, checks or money orders. No credit or debit cards are accepted in our business office.

Payment Through Your Bank

Many financial institutions such as major banks offer their customers the ability to pay their bills via an online bill payment service (through the bank's website). Please consult with your bank for more information.